



# Cyber21 Limited

Incident Management Overview



# Company Overview



- Cyber21 Limited – A Cyber Security Consultancy.
- Founded in 2022 by George and Hayley Harris.
- Our offices are based in the United Kingdom and Cyprus.
- We offer a range of services tailored for organisations of all types and sizes.
- We focus on providing pragmatic and affordable services that offer value for money.

# Benefits of Incident Management



- We prepare our clients to manage incidents in a structured and organised manner, effectively reducing their risk.
- We implement proactive planning that is designed to reduce the risk of an incident or the associated impact if one occurs.
- We give you access to a qualified and dedicated Incident Manager who will oversee an incident on your behalf ensuring that you comply with legislation and compliance requirements.
- We can provide you with the tools and services needed to investigate the root cause and scale of a Data Breach (Level 3 only).



# Incident Management Services



- We offer three different levels of service.
- All provide a dedicated Incident Manager.
- We develop and implement your tailored Incident Response Plan.
- You will have access to our Incident Portal for requesting support in the event of a Data Breach.
- We monitor your domain on the Dark Web for third party breaches.

Services from only £99.00 per month

Level 1	Level 2 <small>POPULAR</small>	Level 3
<b>£99</b> per month	<b>£199</b> per month	<b>£POA</b>
<ul style="list-style-type: none"><li>✓ Dedicated Incident Manager</li><li>✓ Cyber Risk Assessment</li><li>✓ Incident Response Plan</li><li>✓ Access to Incident Portal</li><li>✓ Data Breach Support</li><li>✓ Dark Web Monitoring</li></ul>	<ul style="list-style-type: none"><li>✓ Dedicated Incident Manager<ul style="list-style-type: none"><li>✓ 2 hours per month</li></ul></li><li>✓ Cyber Risk Assessment</li><li>✓ Incident Response Plan</li><li>✓ Access to Incident Portal</li><li>✓ Data Breach Support</li><li>✓ Monthly Incident Call</li><li>✓ Access to Data Protection Officer</li><li>✓ Dark Web Monitoring</li><li>✓ Reduced Hourly Rates</li></ul>	<ul style="list-style-type: none"><li>✓ Dedicated Incident Manager</li><li>✓ Allocated hours per month</li><li>✓ Cyber Risk Assessment</li><li>✓ Incident Response Plan</li><li>✓ Access to Incident Portal</li><li>✓ Forensic Tooling</li><li>✓ Forensic Analysis</li><li>✓ Assigned Data Protection Officer</li><li>✓ Data Breach Support</li><li>✓ Dark Web Monitoring</li></ul>
<p>This service is designed to put in proactive risk reduction measures to ensure that incidents are managed properly.</p> <p><b>Ideal for small sized organisations.</b></p>	<p>This service provides a proactive and reactive support for security incidents. Our service minimises risk and reduces impact of any data breach.</p> <p><b>Ideal for small and medium sized organisations.</b></p>	<p>This is a totally tailored service. It is designed to enable both proactive and reactive measures including discovery and forensic services.</p> <p><b>Ideal for large sized organisations.</b></p>
<a href="#">Find out more</a>	<a href="#">Find out more</a>	<a href="#">Find out more</a>

# Incident Management – Level 1

- Designed for small organisations – Only **£99.00 + VAT** per month.
- Dedicated Incident Manager (as and when you need them).
- Free Cyber Risk Assessment to evaluate your risk level and identify the best mitigation actions.
- Incident Response Plan – We can manage the incident and reduce the impact on your business.
- Support in the event of a Data Breach and monitoring for third party breaches against your domain.



Level 1

**£99** per month

- ✓ **Dedicated Incident Manager**
- ✓ **Cyber Risk Assessment**
- ✓ **Incident Response Plan**
- ✓ **Access to Incident Portal**
- ✓ **Data Breach Support**
- ✓ **Dark Web Monitoring**

This service is designed to put in proactive risk reduction measures to ensure that incidents are managed properly.

Ideal for small sized organisations.

[Find out more](#)

# Incident Management – Level 2

- Designed for small to medium sized organisations – Only **£199.00 + VAT** per month.
- As per Level 1 e.g. with a dedicated Incident Manager.
- In addition, this level includes:
  - 2 hours dedicated time per month.
  - Monthly review call to assess incidents and how best to minimise risk and impacts going forward.
  - Access to a Data Protection Officers (DPO) as and when you may need them.
  - Reduced hourly rates for any additional services.

Level 2 **POPULAR**

**£199** per month

- ✓ **Dedicated Incident Manager**
  - ✓ 2 hours per month
- ✓ **Cyber Risk Assessment**
- ✓ **Incident Response Plan**
- ✓ **Access to Incident Portal**
- ✓ **Data Breach Support**
- ✓ **Monthly Incident Call**
- ✓ **Access to Data Protection Officer**
  - ✓ **Dark Web Monitoring**
  - ✓ **Reduced Hourly Rates**

This service provides a proactive and reactive support for security incidents. Our service minimises risk and reduces impact of any data breach.

**Ideal for small and medium sized organisations.**

[Find out more](#)



# Incident Management – Level 3

- Designed for larger sized organisations – Price based upon specific requirements.
- As per Level 1 e.g. with a dedicated Incident Manager.
- In addition, this level typically includes:
  - Allocated dedicated hours per month (as per requirement), including an incident review call.
  - Forensic tooling and analysis services.
  - More in-depth Data Breach response services.
  - An assigned Data Protection Officer (DPO).
  - Reduced hourly rates for any additional services.



Level 3

**£POA**

- ✓ Dedicated Incident Manager
- ✓ Allocated hours per month
- ✓ Cyber Risk Assessment
- ✓ Incident Response Plan
- ✓ Access to Incident Portal
  - ✓ Forensic Tooling
  - ✓ Forensic Analysis
- ✓ Assigned Data Protection Officer
  - ✓ Data Breach Support
  - ✓ Dark Web Monitoring

This is a totally tailored service. It is designed to enable both proactive and reactive measures including discovery and forensic services.

Ideal for large sized organisations.

[Find out more](#)

# Onboarding for Incident Management



- Onboarding is completed within a matter of days.
- We provide access to our Incident Management Portal.
- Your organisation will be set up on our systems and you will be introduced to your Incident Manager.
- We will collaborate with you to establish your Incident Management and Response Plan.
- We will then undertake a Cyber Risk Assessment to assess your vulnerabilities and discuss ways that we can reduce your risk of a damaging Data Breach.

